

HOW WICKED IS YOUR PROBLEM?

Let's start by giving your problem some deeper thought. Check one response for each question that best describes your problem

PROBLEM CLARITY

A	No definitive formulation; varies by person	<input type="checkbox"/>
B	Formulation possible but not known or agreed on	<input type="checkbox"/>
C	Clear and agreed-upon formulation	<input type="checkbox"/>

INFORMATION AVAILABILITY

A	You don't know what information you need	<input type="checkbox"/>
B	You know what you need but not how to get it	<input type="checkbox"/>
C	You have all the necessary information and know how to access it	<input type="checkbox"/>

SOLUTION CLARITY

A	You won't know if it's right—even after trying it	<input type="checkbox"/>
B	You'll only know if it's right after trying it	<input type="checkbox"/>
C	You can determine the best action in advance	<input type="checkbox"/>

SOLUTION EXTENT

A	You can't even identify the range of solutions	<input type="checkbox"/>
B	The range is unclear but could be identified	<input type="checkbox"/>
C	All possible solutions are known	<input type="checkbox"/>

SOLUTION SUFFICIENCY

A	No way to gauge solution sufficiency	<input type="checkbox"/>
B	It's uncertain but will likely become clear	<input type="checkbox"/>
C	The solution is sufficient and measurable	<input type="checkbox"/>

REVERSIBILITY

A	Decision is irreversible	<input type="checkbox"/>
B	Change is possible but costly	<input type="checkbox"/>
C	Fully reversible at no cost	<input type="checkbox"/>

CONSEQUENCES

A	Unpredictable, with many unknowns	<input type="checkbox"/>
B	Somewhat known, but involve manageable risks	<input type="checkbox"/>
C	Fully predictable and understood	<input type="checkbox"/>

Total A's: __ Total B's: __ Total C's: __

What Your Score Means

Mostly A's – Extremely Wicked:

You're facing a complex, adaptive challenge that requires flexible, creative, human-centered thinking. Design Thinking is ideal here.

Mostly B's – Sufficiently Wicked:

This problem contains many unknowns and would benefit from an iterative, exploratory approach.

Mostly C's – Not Wicked:

Your problem may be better addressed with structured planning or expert-driven problem-solving.